

Auto Reload – A Great Budgeting Tool for Everyone!

Conveniently manage your student's financial needs at school with one of our Auto Reload options. This time-saving feature enables you to automatically add value to your student's Mustang Cash account, on a schedule you create.

To set up an Auto Reload, follow the step-by-step instructions below. You will first create a payment method and then establish the parameters of your Auto Reload schedule.

Creating your Payment Method

- 1. Visit **www.mountidaonecard.com**, click on "LOG IN/REGISTER" in the upper right corner of the screen.
- 2. Log In to your student's account using your Guest Username & Password.
- 3. On the Left Menu, click on "My Profile" and select "Payment Methods".
- 4. On the Page, under "My Credit & Debit Cards", click on "Add New".
- 5. On the Page, under "My Credit & Debit Cards Add"; Complete the form Click Submit.

You will receive a "Payment Method Added" Confirmation Message.

Establishing your Auto Reload Schedule

- 1. On the Left Menu, click on "Request Funds" under "My Profile".
- 2. On the Page, under "Auto Reload Setting", check the appropriate boxes to set up your parameters:
- 3. Select when to add value:
 - For low balance, enter the amount of the low balance
 - For every week, select the day of the week
 - For every month, select the day of the month
- 4. Select Payment Method
- 5. Specify How Much/Amount by entering the amount to be added
- 6. Click Save.
 - a. Congratulations! You have successfully established an Auto Reload schedule.
- 7. On the Left Menu, click "Logout"

If you have any questions, please contact the Mount Ida One Card Service Center at **1-888-424-4045**, Monday through Friday between 8 a.m. and 6 p.m. ET or via email at **mycard@mountidaonecard.com**.